Business Analyst duties and competencies Business Analyst role	
Duties:	Skills:
Analyse & understand business needs, issues & problems, gather & analyse relevant data and propose practical solutions	Competency with Excel, Visio, PowerPoint, Power BI
Engage with stakeholders at all business levels to ensure alignment of business process needs and technical/user capabilities	Critical/Analytical Thinking, Problem Solving, Decision Making/Proposing
Liaise with creators/providers of induction/training content to ensure business process & system needs are suitably delivered	Strong understanding of key business processes, systems & infrastructure
Liaise with Data Analyst for reporting requirements	Presentation, Collaboration & Communication
Prepare Benefit/Cost Analysis & Business Case documents	Self-managing
Flexible can-do attitude	